GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2279
ANSWERED ON:15.03.2017
Heavy Traffic on Railway Website
Malviya Prof. Chintamani;Ray Dr. Ravindra Kumar

Will the Minister of RAILWAYS be pleased to state:

(a) whether there is heavy traffic jam on the Railway website providing information regarding PNR status and a lot of inconvenience is being faced in obtaining information in regard to PNR status; and

(b) if so, the corrective measures likely to be taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) & (b): It is observed that occasionally PNR enquiry gets affected due to heavy traffic on the enquiry website www.indianrail.gov.in. The traffic handling capacity of website is augmented periodically by adding servers and modifying software to improve the response time.
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